

Injury and Illness Reporting ***Abbott***

To reduce lost workday case rate, Abbott is focusing on two aspects of employee health and safety: reducing the occurrence of ergonomic-related injuries companywide; and reducing car accidents among our sales force. The major factors affecting the company's performance are an increase in lost workday cases within the commercial organizations and a decrease in ergonomic-related injuries. In 2004, Abbott recorded a 15 percent decrease in ergonomic injuries, and, as part of its program to analyze ergonomic risks and make improvements where possible, staff undertook 54 projects at 17 locations in nine countries. In addition, the company also performed more than 1,300 ergonomic evaluations of employee workstations. Abbott's safety performance also is measured by the company's recordable incident rate, which assesses the number of injuries or illnesses that require medical treatment.

Abbott uses a system called *Action Management* to track injury and illness reporting. The system is designed to help staff manage corrective actions, improve safety concerns and most importantly, prevents issues from falling through the cracks. *Action Management* records all site incidents, investigative actions and root cause corrections. The system was developed in-house and includes reporting on actual performance against goals, action items closed